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	Filing Date		2003-10-16	
	First Named Inventor	Carusi et al.		
	Art Unit	2153		
	Examiner Name	Mouzon, Lajuanian N.		
	Attorney Docket Number	FR920020078US1		

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1	HAWORTH, "Service Management Using The Application Response Measurement API Without Application Source Code Modification", June 1997, pp. 1-7, retrieved 9/14/2007. http://regions.cmg.org/regions/cmgarmw/shortarm.html	<input type="checkbox"/>
2	JOHNSON, "The Application Response Measurement (ARM) API, Version 2", Tivoli Systems, December 1997, retrieved 12/7/07 http://regions.cmg.org/regions/cmgarmw/marcarm.pdf	<input type="checkbox"/>

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